



MODULAR SOLUTION FOR
TIME CONTROL, ACCESSES, PROJECTS, TICKETS AND TASKS (*Helpdesk*)

AVAILABLE MODULES

TIME: *Tracking of working hours.*

ACCESSES: *Access control.*

PROJECTS: *Project and work control.*

TICKETS: *Customer service, task management and helpdesk.*

Flexible pricing. Hire only the modules you need.



MODULAR SOLUTION
FOR TIME CONTROL, ACCESSES, PROJECTS, TASKS AND TICKETS (*Helpdesk*)

THE EASIEST AND MOST ECONOMICAL APPLICATION TO MANAGE:

- Mandatory registration of **working hours**.
- **Access control** to your facilities.
- The time and resources dedicated to **projects** and work.
- Customer **service** and task management (*Tickets or Helpdesk*).

ACQUIRE ONLY THE MODULES YOU NEED.

Flexible rates with no commitments. With a full satisfaction guarantee.



EASY
FOR THE COMPANY

EASY
FOR EMPLOYEES





THE EASIEST AND MOST ECONOMICAL WAY TO RECORD MANDATORY WORK HOURS

ACCESSIBLE
FROM YOUR OWN COMPANY,
TELEWORKING OR MOBILITY



TIME MODULE

NO INVESTMENT REQUIRED, FAST AND WITHOUT PERMANENCES

An application for clocking in at work, while working remotely or from your mobile phone. It allows you to easily manage your employees' working hours, holidays, work calendar, absences, etc. It complies with **current regulations and facilitates the mandatory recording of working hours.**

More information at
<https://www.registrejornadalaboral.cat/en/modules/time-module>

CHARACTERISTICS

CALENDARS. Manage schedules, leave and permissions.

CLOCK-IN. Direct and secure communication between employees and the company.

HOLIDAYS. Easily control employee vacations in a visual way.

GEOLOCATION. Check on the map from which location the markings are recorded.

CLOCK-IN POINTS. Unlimited number of clock-in points: in the company, when working remotely or on the move. Using computers, mobile phones, tablets or clock-in terminals with card readers, fingerprints, facial recognition, temperature control, etc.

NOTIFICATIONS. Receive reports and alerts about incorrect records by email.

FOLLOW-UP. Control your staff's workday from anywhere and in real time.

FILES. Free available space to share documentation with your employees.

EMPLOYEE PORTAL. Choose which employees can access the portal. Indicate which options they can access: viewing their clock-in records, requesting vacations or permits, recording breaks or other actions, and attaching documents, such as medical certificates.



THE EASIEST AND MOST ECONOMICAL ACCESS CONTROL
CENTRALIZED, SCALABLE AND FULLY ONLINE

REAL-TIME ACCESS MANAGEMENT
IDENTIFICATION, AUTHENTICATION,
AUTHORIZATION AND CONTROL



ACCESS MODULE

QUICK INSTALLATION
EASY TO USE

An application for controlling access to company facilities that allows you to **easily**, know who has opened a door and when, consult the access history or change access permissions, even if you are outside your company.

More information at
<https://www.registrejornadalaboral.cat/en/modules/access-module>

CHARACTERISTICS

EASY TO USE. Extremely easy to set up and use.

EASY TO INSTALL. Direct connection to the access or presence control terminal.

100% ONLINE. Real-time control from anywhere. No need to install any additional software in your company.

CENTRALIZED. From a single application you can control access to all your facilities.

SAFE. Historical access log. You will be able to know who has accessed your facilities and when.

CONFIGURABLE. Free configuration of user permissions, calendars and access times.

EXPANDABLE. Connect as many devices as you need.

MODULAR. It can be integrated with the time and project modules. A single application for recording working hours, access control and project management.



TIME AND RESOURCE CONTROL FOR PROJECTS AND JOBS

APPLICATION
EASY AND INTUITIVE
TO KNOW HOW THE TIME IS SPENT



PROJECTS MODULE

AN EASY, INTUITIVE AND COMPLETE SYSTEM TO CONTROL THE WORK PERFORMED AND THE ASSOCIATED EXPENSES

In one application you will have all the necessary information about the time spent on projects, jobs or services by your employees. It allows you to allocate hours, expenses of any kind and control costs in real time.

More information at
<https://www.registrejornadalaboral.cat/en/modules/projects-module>

CHARACTERISTICS

PROJECT CONTROL. Keep track of all the time you spend on your projects, jobs or services.

ASSIGNMENTS. Break down the different types of charges for each project (*diets, transportation, etc.*).

FOLLOW-UP. Control in real time what is being worked on.

NOTIFICATIONS. Receive project reports and hours spent by email.

PROJECT CALENDAR. See which days work hours have been spent by projects, clients, resources or employees.

GEOLOCATION. Check on the map where employees are working.

BILLING. Indicate which tasks must be invoiced, which are part of the project price, are under warranty or other concepts.

DATA EXPORT. Export data in Excel, CSV or other formats to exchange data with other applications, such as invoicing programs, payroll management, etc.



TICKETS (Helpdesk), CUSTOMER SERVICE AND TASK MANAGEMENT

MORE EFFICIENCY AND PROFITABILITY
IMPROVES SUPPORT AND CUSTOMER SERVICE
REDUCES MANAGEMENT COSTS AND CONTROLS THE WORK TO BE DONE



TICKETS MODULE (Helpdesk)

AUTOMATE THE MANAGEMENT OF NOTICES, QUERIES AND INTERNAL TASKS

Improves the quality of customer service, centralizes customer requests in one place and avoids time losses due to duplication of tasks. Controls the time spent with each customer, increasing customer satisfaction and saving on staff costs. Increases the productivity of employees who manage customer support and prevents issues from being left unattended.

Facilitates the organization, control and monitoring of work to be done within the company.

More information at

<https://www.registrejornadalaboral.cat/en/modules/services-module>

CHARACTERISTICS

AUTOMATION OF NOTICES. Save time taking notes and passing on announcements.

MORE SATISFIED CUSTOMERS. You will avoid complaints, duplicate calls or emails for the same issue and you will have written proof of the work carried out and pending.

EMAIL INTEGRATION. Choose which mailboxes you want to link with **timenet** so that the emails received automatically generate a task to be performed.

INTEGRATION WITH YOUR WEBSITE. Requests received through forms on your website can also be entered into **timenet** and sent directly to the person who needs to handle them.

CUSTOMER PORTAL. Offer a private area to customers where they can see the status of their queries, notifications, etc. Choose which customers can have access.

STATISTICS. Real information on pending and completed work, workload per employee, per client, per type of work, resolution time...

FULLY ONLINE. No software to install.

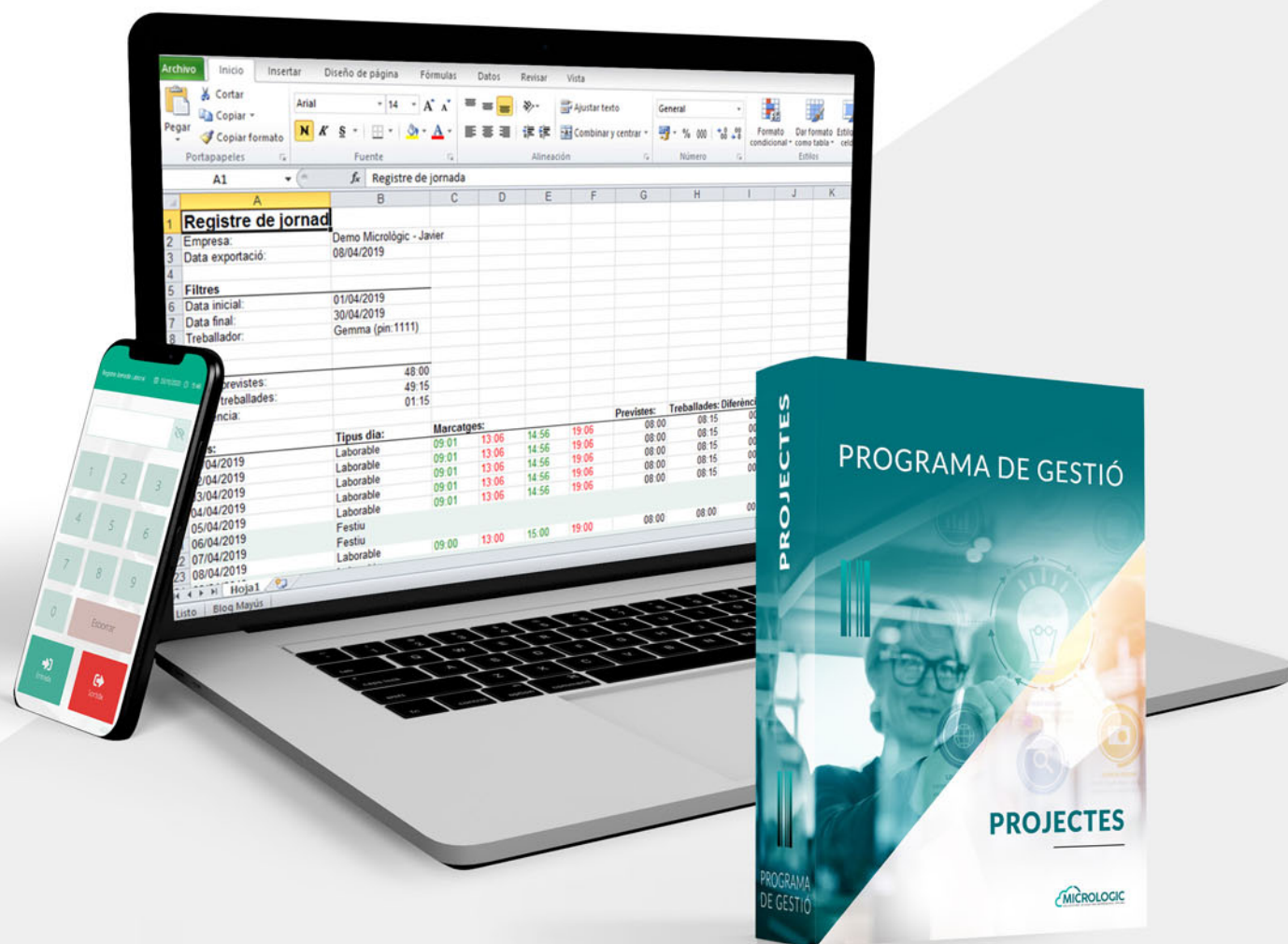
ACCESSIBLE. From mobile phone, tablet and computer.

FROM MOBILE PHONE, TABLET AND COMPUTER. (Consult)



INTEGRATION WITH OTHER SYSTEMS AND PROGRAMS

ADAPTABLE
CAN CONNECT WITH OTHER PROGRAMS,
ALLOWS DATA EXPORT TO EXCEL, CSV, XML AND JSON





TAKE EVEN MORE OF THE POSSIBILITIES OF TIMENET

COMMUNICATIONS AND FILES ADDITIONAL MODULES WHICH EXPAND THE POSSIBILITIES OF TIMENET

IMPORT/EXPORT MODULE

timenet allows you to export data from predefined reports in Excel, CSV, XML and JSON formats, but if this is not enough, you can purchase the communications module that allows you to create processes to import and export the information you need.

With this utility you can establish automatic synchronizations with other programs or clock-in devices and also generate statistics according to your needs.

FILE MODULE

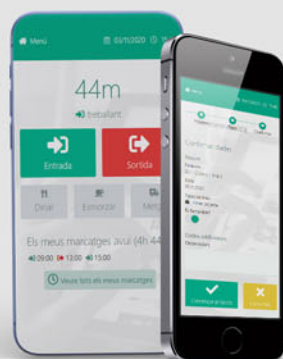
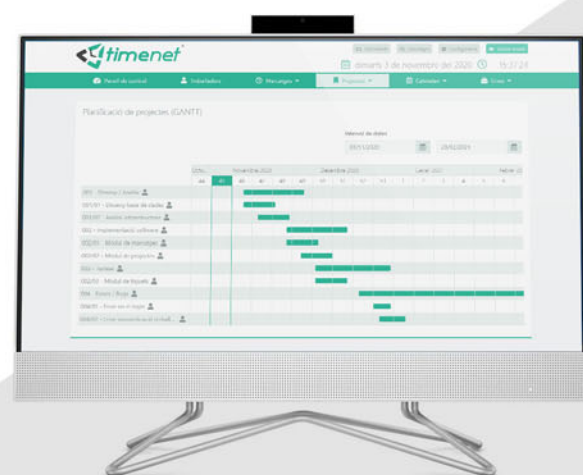
timenet already includes the file module with a space of 100 MB so that you can share information with your employees, for example payrolls, medical certificates, etc... and also with your clients through the ticket module (*helpdesk*).

This space can be expanded according to your needs and you can also establish user permissions so that each employee or client sees only the information that corresponds to them.



CLOCK-IN DEVICES. ALL POSSIBILITIES

IN THE COMPANY, TELEWORKING OR MOBILITY
CHOOSE THE SYSTEMS THAT BEST SUITS YOU.
FROM THE SIMPLEST TABLET OR MOBILE TO THE MOST SOPHISTICATED EQUIPMENT



COMPUTERS, TABLETS AND MOBILE PHONES

No need to install any software or download any "APP".
Any brand and operating system. Direct connection via the Internet.



BioEntry P2



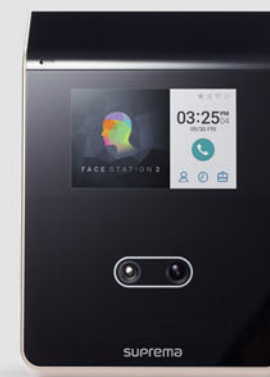
BioEntry W2



Biolite N2



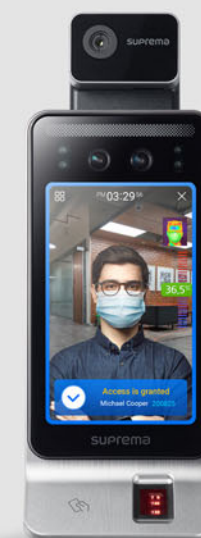
X-Station 2



Facestation 2



Facelite



Facestation F2



Biostation 2



XPass 2



Biostation A2

PRESENCE CONTROL TERMINALS - ACCESS CONTROL

Direct connection with Suprema brand devices.
(*Biostar2 software is not required*).

Other devices: *please contact us.*



AN EASY AND ECONOMIC APPLICATION WITHIN EVERYONE'S REACH

TOTAL SATISFACTION GUARANTEE *

IF YOU DON'T LIKE IT, WE WILL GIVE YOU YOUR MONEY BACK WITH NO COMMITMENT TO PERMANENCE

INCLUDED FEATURES AND SERVICES

- Calendar management
- Worker management
- Groups of workers
- Worker panel
- **Training and assistance** in getting started
- File hosting
- Unlimited clock-in points
- Push Notifications
- Internal Messaging
- Post-sale **updates and consults**

Commercial and **technical** telephone support through **872 987 290**



🕒 TIME MODULE

- Working hours registration
- Time control
- Geolocation of clocking
- Also allows clocking in from physical devices (*fingerprint readers, proximity cards, facial recognition and temperature control*)
- Holiday management
- Access from computer, tablet and mobile

🏠 ACCESS MODULE

- Extremely easy to set up and use
- 100% cloud-based. No software to install
- Free configuration of access per user
- Free configuration of access times
- Historical access record
- Can be integrated with the work day record

📅 PROJECTS MODULE

- Allocation of hours
- Allocation of other expenses
- Geolocation of allocations
- Project planning
- Dynamic statistics
- Data export

📧 TICKET MODULE (HELPDESK). *Customer service and task management*

- Email integration
- Response time control
- Total time spent
- Contact import
- Integration with web form
- Customizable formats
- Statistics
- Customer panel (*Private area*)

↔️ IMPORT/EXPORT MODULE

- Free definition of import formats
- Free definition of export formats
- Automating the synchronization process

📁 FILE MODULE

- Up to 100MB of free space
- Expandable as needed
- Available for all modules
- User permissions

* If you are not satisfied within the first 30 days, we will refund 100% of the registration fee and any fees paid.



RATES. EASY CONTRACTING WITH NO PERMANENCES

HIRE

ONLY THE MODULES YOU NEED

FLEXIBLE MONTHLY RATE ACCORDING TO YOUR NEEDS



TIME *(Record of working hours)*

MONTHLY FEE: Up to 6 employees: €6 per month.

Starting at 7 employees: €1 per employee per month.

INITIAL REGISTRATION: €60 *Includes training and telephone support.*



ACCESS *(Access control)*

MONTHLY FEE: Up to 30 employees: €6 per month.

Starting at 31 employees: €0,20 per month per employee.

INITIAL REGISTRATION: €120 *Includes training and technical support.*



PROJECTS *(Time and cost management of completed work)*

MONTHLY FEE: Up to 6 employees: €15 per month.

Starting at 7 employees: €2,5 per month per employee.

INITIAL REGISTRATION: €120 *Includes training and telephone support.*



TICKETS *(Customer service, task management and helpdesk)*

MONTHLY FEE: Up to 3 agents: €15 per month.

Starting at 4 agents: €5 per month per agent.

INITIAL REGISTRATION: €180 *Includes training and telephone support.*

Prices for additional modules and other configurations: *please contact us.*

More information at

<https://www.registrejornadalaboral.cat/en/rates>

The monthly fee includes technical support and updates. The initial registration fee is paid once. Prices do not include VAT. No permanence.





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More information at
www.timenet.es/en

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